TERMS AND CONDITIONS BED & BREAKFAST BOESKOOLBEDJE 30-6-2017

Welcome at Bed & Breakfast Boeskoolbedje. The B&B uses the general conditions mentioned below.

1. General

- These general conditions apply on all guests of Bed & Breakfast Boeskoolbedje, Thijsniederweg 6, 7576 ZG Oldenzaal, The Netherlands.
- On request, we provide a copy of these general conditions.
- Guests need to have a permanent residence and the primal tenant is at least 21 years of age.
- Owner is not liable for any damage, loss or theft of guest possessions. With disputes, all legal costs are for the guests.
- Staying in our B&B is at the risk of the guests.
- Damaged or missing goods need to be reported and paid to the owner immediately.
- Guests are obliged to follow owner's instructions.
- Owner has the right to refuse entrance to the B&B when guests are misbehaving and contravening the general conditions. Without having to give reasons and without refunding costs.
- Owners administration is leading when there is a disagreement, unless guests can prove otherwise.
- Guests of Bed & Breakfast Boeskoolbedje are obliged to follow the bylaws below.
- Fam. Ameloh are the owners and keepers of Bed & Breakfast Boeskoolbedje. The owners can be superseded.

2. Booking and confirmation

- For making a reservation there will be no charge of extra costs.
- The rental agreement can be started oral, by phone, written, by email or via <u>www.boeskoolbedje.nl</u>.
- After receiving the reservation request, Bed & Breakfast Boeskoolbedje will send a confirmation (only when availability) and you will be requested to make a down payment of 25 euro at the bank account of Bed & Breakfast Boeskoolbedje. After receiving the down payment, the booking is definitive.
- When making a reservation request, our general conditions apply.

3. Payments

- The remainder of the accommodation expenses needs to be paid cash on arrival.
- On request, owner can diverge from the general conditions.
- Our prices can be found on our website <u>www.boeskoolbedje.nl</u>.

4. Cancellation

If at any moment guests are not able to keep the reservation they should contact the owner asap, so owner can rent out the B&B to other guests.

On cancellation and no show the guests pay a compensation to the owner.

This compensation consists of:

- No fee is charged when cancelled longer than 7 days before effective date.
- A fee of 50% is charged when cancelled within 7 days before effective date.
- A fee of 100% is charged when cancelled on effective day and no show.

The fee mentioned will have to be paid on the bank account of B&B Boeskoolbedje within 14 days.

5. Borrowing bicycles

When available, you may borrow one or two bicycles. These are available at no extra charge when accepting the following conditions.

- The bikes may be used according to the normal intended use and only by the guests of the B&B. The bikes will be clean when handed in and in the same state as they were accepted.
- The guests take care of the bike like good house fathers. They take all precautions against damage, loss or theft.
- The guest is responsible for damage or loss of the bikes or parts of the bikes which includes locks and chains and pays the extra costs at normal rates as charged by the owners. The bikes are not insured.
- All costs and taxes with respect to the bikes and using the bikes such as storage are on account of the guest.

6. Contact details

Fam. Ameloh Thijsniederweg 6 7576 ZG Oldenzaal The Netherlands Phone: +31 620070807 Bank account: NL42 RABO 0130 7453 08 Website: www.boeskoolbedje.nl

7. Check in and check out

- On the day of arrival, guests can enter the B&B from 3 p.m.
- Check out is at 11.00 a.m.
- Only after consultation with the owner times stated above can be changed.
- When leaving early there is no refund.

8. Breakfast

- All necessities for breakfast can be found in the cupboard in the living room and in the refrigerator in the hall. Owners refill the refrigerator in the evenings. In the morning, freshly baked rolls are put on top of the refrigerator. If you miss something, please let us know.
- Breakfast will not be served.

9. Your stay

- Noise disturbance needs to be avoided, especially between 10 p.m. and 7 a.m.
- It is nog allowed for other parties to stay in the B&B.
- Visitors of guests are not allowed to stay in the B&B without consultation of the owner.
- Cars can be parked on our own premises.
- The B&B needs to be kept clean and rubbish needs to be placed in the bins provided.
- Please report suspicious people immediately to the owners.
- Pets may be allowed after consultation with the owners.
- Smoking and open fire is prohibited in the B&B. Extra costs of € 250 will be charged when owner discovers smoking, also after guests have left.

We wish you a pleasant and relaxed stay at our B&B.

Fam. Ameloh